

## SHIPPING DETAILS

**SHIPPING CHARGES-** Our shipping charges are the actual UPS costs plus packaging & handling.

**GIVE CORRECT ADDRESSES-** Be certain your addresses are current, complete, and correct. We cannot be held responsible for non-delivery when the address given to us is incomplete or incorrect. If the address needs changing you will be responsible for the change of address fee. If package is returned to us you will be responsible for the return fee. We are not responsible for packages if recipient is not home to receive the package. UPS will leave the package outside. Please include recipients phone number. Street addresses are needed for UPS shipping (no PO Boxes). If you only have a PO Box please give us a call to place the order with us.

**WE SHIP YEAR ROUND-** When shipping cheese products **April through October**, states that do not border Wisconsin will need to be shipped either 2<sup>nd</sup> Day Air or Next Day Air. If you choose to ship ground during this time period we can not guarantee the ground shipment for any states that do not border Wisconsin. States that border Wisconsin can ship ground. **Select the shipping method you would like to use.**

During the months of April through October our main shipping days are Monday and Tuesday. Orders should be placed before 2:00pm CST on Monday or Tuesday.

We do not ship Chocolates, Cheese Curds, String Cheese, Limburger or Limburger like Cheese April through October. Please call us at 800-236-3734 with any questions

When shipping cheese products **November through March** all states can be shipped ground except for Alaska, Hawaii, Puerto Rico (see below). Please let us know when you would like the package to be delivered and we will come as close to that date as we possibly can. If no date is requested the package will go out as soon as it possibly can be shipped (this is determined by which state it will be shipped to) (Florida, Montana, Wyoming, Colorado, Texas, New Mexico, Idaho, Nevada, Arizona, California, Oregon and Washington State usually will be shipped on Thursday or Friday. All other states will be shipped on Monday or Tuesday). For quicker delivery we offer UPS 2<sup>nd</sup> day air, 3 day select and Next day air. **Select the shipping method you would like to use.**

**OVERSEAS AND FOREIGN SHIPMENTS-** For Alaska, Hawaii, Puerto Rico and any foreign shipments, please give us a call at 800-236-3734.

**NO SHOPPING, WRAPPING OR SHIPPING WORRIES FOR YOU-** We will take care of everything, shipping direct to recipient with your greeting (remember to put your message in the message option box). Whether your gift list is large or small, one name or many, every detail from prompt acknowledgment (if requested) to final shipment will be closely watched and carefully handled.

**SUBSTITUTIONS-** We reserve the right to substitute items of equal value in gift assortments if necessary.

**ORDER EARLY-** We ship year-round so be sure to indicate when you want your orders to arrive. All orders will be shipped out as soon as it possibly can be shipped unless otherwise indicated. Please place orders early December or prior to ensure Christmas delivery. We offer UPS Ground, 3 day select, 2<sup>nd</sup> day air and Next Day Air. Please indicate which method you would like to use. Any questions give us a call 800-236-3734. No prices are included in our gift shipments. Prices are subject to change.